

Manager, Climbing & Summit (PRN39992B)

Department: 00314 - Campus Recreation

Salary: \$48,000 - \$53,000

Work Schedule: Full-Time, Day

Manager, Climbing & Summit Job Summary

Working within the division of Student Affairs in the Campus Recreation Services department the Manager of Summit Climbing provides instruction and utilizes practical experiences for participants in the areas of indoor and outdoor rock climbing. This individual is responsible for all aspects of programming and operations of indoor climbing at the University of Utah and they support Outdoor Adventures rock climbing trips and other related programs. The manager provides guidance, student development, supervision and support to all Outdoor Adventure staff, and participants. They develop and teach adventure related classes and programs. The manager develops new areas of adventure programs, as demand and opportunity indicate. The Summit indoor climbing wall features 4,600' of climbable surface, 13' wrap around bouldering wall with cave feature, and a 54' top rope and lead wall with a multi-pitch transition ledge and hand crack.

At University of Utah, we ask a lot of our employees, which is why we give so much in return. In addition to your competitive salary, medical/dental/vision/life plan and up to 14.2% contribution to your retirement plan, Campus Recreation Services offers this position the following perks, including:

- Flexibility:

Up to 4 days a month (depending on your work) feel free to skip the commute and hit your deadlines from home.

- Office Culture:

We have a highly collaborative office. Dress code is relaxed business/casual –we want you to be comfortable. Group and team activities to get to know your co-workers and step outside the office. Kick back and refocus in the relaxation room.

- Wellness in action:

Take advantage of our many health and wellness programs on-campus and virtually. This includes mental health and resiliency support, nutrition services, and more.

Free membership to the Eccles Student Life Center. Free sport and outdoor equipment rental, fitness classes, Intramural Sports participation.

- Community:

Discounted and sometimes free admission to arts, cultural, museum, lectures and select sporting events on campus.

- Learning:

In addition to the many free educational opportunities on campus, the University offers 50% tuition reduction for eligible employees and their families. We also offer many professional development opportunities and an annual budget to develop your skills.

Other benefits and services include:

- Flexible Spending Accounts (FSA)
- Supplemental Retirement Savings Plans (403(b), Roth 403(b), 457(b))
- WellU Employee Wellness Program
- Accidental Death and Dismemberment Insurance (AD&D)
- Supplemental Life Insurance

- Employee Assistance Program (EAP)
- Long Term Care Insurance
- Hyatt Legal Plans
- UESP 529 College Savings Plan
- Auto/Home Insurance
- Family and Medical Leave Act

Campus Recreation Services is located at the George S. Eccles Student Life Center, which connects student Life with academic life to create an engaged campus community. Amenities include a 50-meter pool, indoor and outdoor leisure pools, large indoor hot tub/spa, 320-yard indoor running track, bouldering and 4-story climbing wall, 5 sport courts, racquetball courts, 4 group fitness studios, and a combative room. Additional amenities include a branch of the U First Credit Union, Shake Smart, and Athletic Training. Campus Recreation Services operates and schedules three outdoor turf fields, an outdoor track, and four sand volleyball courts.

Student Affairs is comprised of nearly 20 departments and is focused on supporting student well-being and success with the ultimate goal of assisting students in discovering their passion, people, and purpose. To that end, we aim to foster an environment that encourages employees to embrace innovative service delivery methods to best meet the needs of our students. As a result, students have the opportunity to participate in the creation of campus culture, collaboratively working alongside professional staff, student leaders, and academic partners.

Manager, Climbing & Summit Qualifications

Bachelor's degree in a related area or equivalency including climbing wall operations and route setting (one year of education can be substituted for two years of related work experience). Four years of progressively more responsible management experience. Background knowledge of hiring department's area of specialization in order to analyze, plan and draw conclusions for recommendations to superiors. Demonstrated leadership skills in planning and directing employees and processes in order to effectively monitor and develop subordinates and to ensure the smooth operation of department. Completion of provided supervisory training within one year of employment may be required.

Master's degree in a related area may be preferred.

Applicants must demonstrate the potential ability to perform the essential functions of the job as outlined in the position description.

Manager, Climbing & Summit Responsibilities

Applicants must demonstrate the potential ability to perform the essential functions of the job as outlined in the position description.

DUTIES, FUNCTIONS, AND RESPONSIBILITIES

The following information is intended to be representative of the work performed by incumbents in this position and is not all-inclusive. The omission of a specific duty of responsibility will not preclude it from the position if the work is similar, related, or a logical extension of position responsibilities.

Responsibilities

- Supervises all aspects of indoor and outdoor climbing operations, including programming, staffing, training, development, payroll, and planning. Responsible site supervision and leads activities as needed.

- Responsible for recruiting, hiring, training, evaluating, and supervising indoor climbing wall staff in all functions.
- Maintain the purchasing, pricing, maintenance, cleaning, and repair of all climbing related equipment and facilities.
- Maintains indoor climbing walls including changing of climbing routes, evaluating safety and actual physical structure. Create a comprehensive route setting program to develop staff/participants in route setting.
- Plan and supervise all climbing programs and training including clinics, climbing competitions, special events, and other educational events.
- Conduct daily, weekly, monthly and annual inspections; supervise equipment use and facility maintenance; ensure a clean and enjoyable experience for guests.
- Advise and provide guidance for the Outdoor Adventure Living Learning Community and outdoor climbing structure.
- Support Outdoor Adventures rental and trips programs, including summer orientation program.
- Working with the Membership & Scheduling Manager, coordinate the staffing for climbing facility rentals and events.
- Maintain all required certifications.
- Continual review and update of operational and employee manuals.
- Daily, weekly, monthly and yearly reports and program assessment records.
- Provide patron service and assist in resolving patron issues.
- Assist with the review and enforcement of risk management related policies and procedures.
- Foster a strong and positive learning culture for students and help them to increase enthusiasm and understanding of the learning process.
- Assist in developing budget information for functional areas and monitor revenue and expenses.
- Manage all program marketing working with the marketing team for all advertising and publicity for programs
- Assist with the department's student leadership development training for all students in a leadership role.
- Develop, schedule and facilitate team building programs and activities for department and campus community.
- Support departmental diversity, equity, and inclusion efforts.
- Assist with department and division wide programs and initiatives.
- Attend local, regional, and national conferences to stay current on the industry trends or practices
- Assess and report on all aspects and functions of position and support the standards and learning outcomes as illustrated in NIRSA and CAS standards.
- Work with the department of Campus Recreation Services to by providing high quality programming, engaging and developing students in a manner that enhances their ability to be successful, adding to the campus experience and representing the University of Utah to the highest standards.
- Attend regular professional staff meetings.
- Must be able to work a flexible schedule including nights and weekends. Opportunity to telecommute 4 days per month. Working a flexible schedule to best meet the needs of the position and work life balance.
- Other duties as assigned.

Problem Solving

The incumbent provides independent oversight and decision making for all climbing facilities, operations and programs, including internal, University and external groups. The appropriate administration of activities for including planning, staffing, and application of CRS and University Risk Management guidelines and policies is crucial, as selected staff are responsible for making decisions in life altering situations. Must communicate effectively with all guests and

program participants and have the ability to work with multiple levels of personalities and respond to both operational changes and emergency situations.

REPORTING RESPONSIBILITY

This position reports to the Associate Director of Adventure and Sport.

Manager, Climbing & Summit Preferences

Highly Preferred:

Demonstrated organizational aptitude; staff training, supervision, and leadership experience; excellent problem-solving skills; risk management proficiency; effective communication skills; and exceptional guest service skills required. Demonstrated ability to work effectively in teams that value interactions among all individuals and foster a sense of belonging and wellbeing. Knowledgeable on standard practices and basic understanding of adventure department in a college community. Extensive experience with the proper use of safety equipment and risk management associated with rock climbing and outdoor adventure. American Red Cross CPR/First Aid/AED certification or ability to complete within 30 days of hire. Must maintain current driver's license and satisfy University driving standards.

Other Preferences:

Masters Degree, National Climbing Wall Instructor Certification, Working at Height Certification, USA Climbing Level 1 Route Setter Certification, Route setting for both bouldering and roped climbing, AMGA Rock instructor or Single Pitch Instructor Certification, Connect 2 software experience, Fusion software experience. American Red Cross CPR/First Aid Instructor certification or other wilderness medical certification.

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